

Contract Hire GAP Insurance

Insurance Product Information Document

Insurer: Helvetia Global Solutions Ltd, UK Branch, 6 Bevis Marks, London EC3A 7BA. Authorised and regulated by the Liechtenstein Financial Market Authority. Authorised by the Prudential Regulation Authority. Registered on the Financial Services Register under the firm reference 454140.

This Insurance Product Information Document is only intended to provide a summary of the main coverage and exclusions, and is not personalised to your specific individual needs in any way. Complete pre-contractual and contractual information on the product is provided in your policy documentation.

What is this type of insurance?

This insurance provides cover in the event of a total loss for the difference in the settlement you receive from your motor insurance and the outstanding balance on your Contract Hire Agreement.



What is insured?

- ✓ In the event of the total loss of the insured vehicle after the start date and before the end date we will pay a maximum benefit equal to the difference between your motor insurance settlement and the outstanding balance on your contract hire agreement
- ✓ Any motor insurance policy excess up to £1000.00.
- ✓ You may also at any time transfer any remaining duration of your policy due to any further change of insured vehicle. The first transfer is free of charge provided that any replacement insured vehicle does not exceed the current price banding of the original insured vehicle subject to the terms, conditions and eligibility criteria within this policy. Any subsequent transfers will be subject to a transfer fee of £35.



Are there any restrictions on cover?

- ! You must have a valid and fully comprehensive motor insurance policy in place on the insured vehicle.
- ! The vehicle must be used for personal purposes, including; commuting and travelling to and from a place of work, or Class 1 business use.
- ! You must be a resident in the UK.
- ! The vehicle must be insured under a motor insurance policy.
- ! Total loss occurring outside Great Britain, Northern Ireland, Wales, or the covered listed Member Countries of the European Community, and any other country for which an international motor insurance Green Card in respect of the insured vehicle is effective at date of loss. For the listed Member Countries please check the section in this document titled 'Where am I covered?'.



What is not insured?

- ✗ Any claim that is not a total loss.
- ✗ Any insured vehicle not mentioned in the Glass's Guide, commercial vehicles over 3.5t, emergency vehicles, taxis, driving school vehicles, buses, scooters, motorcycles, invalid carriers or any vehicle which has been modified, other than in accordance with manufacturer's specifications, and any vehicle not built for principle sale in the UK or that has been modified in any way.
- ✗ Any vehicle where this policy has not been purchased within 180 days of taking ownership of the vehicle.
- ✗ Any insured vehicle which is owned temporarily or otherwise as a result of a trade-in or acquisition for the purposes of resale, by a business formed for the purposes of selling or servicing motor vehicles or any insured vehicle which is used for competition, racing, pace making, hire or reward, off road use.
- ✗ Any excess deducted on your motor insurance policy above £1000.
- ✗ Any theft or malicious damage claim which is not reported to the police within 24 hours and accompanied by a valid and substantiated crime reference number.
- ✗ Additional costs within the settlement of the finance agreement for anything other than the purchase of your insured vehicle, or any additional options unless they are listed on the vehicle manufacturer's original specification.
- ✗ Any finance carried across on to your insured vehicle from previous finance arrangements.
- ✗ Any maintenance element of monthly payment in respect of your finance agreement.
- ✗ Any vehicle that has a purchase price or P11D value of under £5000 or over £100,000.
- ✗ Any loss resulting from a Cyber Loss.



Where am I covered?

- ✓ In England, Scotland, Northern Ireland and Wales. The insured vehicle is also covered in the European Union, Croatia, Iceland, Norway, Switzerland, Liechtenstein and Andorra for a maximum of 90 days in any 12 months of cover, providing the cover provided by your motor insurer is an equivalent level of cover as you would have enjoyed in the UK.



What are my obligations?

- To supply accurate and complete answers to all the questions we may ask as part of your application for cover under the policy.
- Observe the terms, conditions and exclusions of this policy and your motor Insurance.



When and how do I pay?

You must pay the total premium in one full payment before the policy starts unless your broker has provided you the option of paying for this insurance over time using a credit facility.



When does the cover start and end?

This policy will run for a set period from the start date listed on your insurance schedule, terminating on the end date listed on your schedule, or should you have made the maximum number of claims under this policy.



How do I cancel the contract?

To cancel the policy, you must give notice to the broker who provided you with this insurance. If you are unable to find which broker set this insurance up for you, please contact Spectrum Insurance Services Ltd on 0114 3219881 and we will provide you with the contact details of your selling broker. If you cancel within 30 days of purchasing the policy, you will be entitled to a full refund. You may cancel after 30 days and providing no claims have been made you will be entitled to a pro-rata refund of the remaining days of the policy.

Deposit Protection Insurance

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What is this type of insurance?

This insurance provides cover in the event of a total loss for the initial deposit paid by you at the start of the Contract Hire Agreement



What is insured?

- ✓ In the event of the total loss of the insured vehicle after the start date and before the end date we will pay a maximum benefit equal to the amount paid by you as deposit on your contract hire agreement.
- ✓ We will pay this early settlement amount to you unless otherwise requested.
- ✓ You may also at any time transfer any remaining duration of your policy due to any further change of insured vehicle. The first transfer is free of charge provided that any replacement insured vehicle does not exceed the current price banding of the original insured vehicle subject to the terms, conditions and eligibility criteria within this policy. Any subsequent transfers will be subject to a transfer fee of £35.



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- ✗ Any vehicle where this policy has not been purchased within 180 days of taking ownership of the vehicle.
- ✗ Any insured vehicle which is owned temporarily or otherwise as a result of a trade-in or acquisition for the purposes of resale, by a business formed for the purposes of selling or servicing motor vehicles or any insured vehicle which is used for competition, racing, pace making, hire or reward, off road use.
- ✗ Any excess deducted on your motor insurance policy above £1000.
- ✗ Any theft or malicious damage claim which is not reported to the police within 24 hours and accompanied by a valid and substantiated crime reference number.
- ✗ Additional costs within the settlement of the finance agreement for anything other than the purchase of your insured vehicle, or any additional options unless they are listed on the vehicle manufacturer's original specification.
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